



GARRETT SUTTON, ESQ.

MICHAEL RADMILOVICH, ESQ.

KATHLEEN SPITZER, ESQ.

August 11, 2009

To Whom It May Concern:

In 2006 Sutton Law Center contracted with Sierra Telephone Systems, Inc. to install a Toshiba phone system in two offices, one in Reno and one in Minden. Our offices were previously using a VOIP phone system that was ineffective and very costly. Tim Berry performed a full assessment of the needs of our offices and made recommendations for a phone system for each office. We went with Tim's recommendations and have been nothing but pleased with our choice.

The installation went smoothly with no surprises. The Sierra Telephone Systems technicians are professional and knowledgeable about the Toshiba equipment. All deadlines were met and Sierra Telephone Systems, Inc. handled most of the interface with phone companies, internet providers, etc. We have been using the Toshiba systems for several years with no problems whatsoever.

I have kept an ongoing relationship with Tim Berry because he is a fine individual – one of those rare people you meet in business. Tim is honest and trustworthy and always available to me to answer a phone question. Even though our work was completed several years ago, Tim checks in occasionally to make sure things are going well. I highly recommend Tim Berry and Sierra Telephone Systems, Inc. whenever I am asked about referring a solid phone vendor.

If you would like a verbal recommendation, please feel free to call me at 775-782-1301.

Best Regards,

Lyn Millard
Operations Manager



August 23, 2008

Sierra Telephone Systems, Inc.
4587 Longley Lane, #2
Reno, NV 89502

Attention: Tim Berry

I want to thank you for the excellent service you provided a couple of weeks ago. You were always on-top of our situation and when you said something, I could count on it. Chung Young was also very diligent, professional and thorough. We are definitely satisfied with Sierra Telephone Systems and look forward to a continued business relationship.

Regards,

Kathleen Stapleton
Accounts Payable/Office Manager
LAKESIDE MANOR



July 11, 2007

Sierra Telephone Systems
8570 Barron Way, #A
Reno, NV 89511

Dear Angie and Tim,

After using our new telephone system for a few months I wanted to write a letter to show my appreciation. We looked at many different systems when designing our new store and we are very pleased that we decided on you.

From the very outset of our discussions you were more than helpful in explaining how and why a telephone system should work in our application. It was very important for us to integrate the old store and new store as seamlessly as possible. With our new system everything works as though it is all under one roof.

During and after the installation you were even more helpful than expected. Your crew helped us open without a hitch or missed beat. I love the fact that I can just pick up the phone and you are always right there to help.

Again, thank you for your professional and helpful advice and service. I will always send customers your way!!!

Sincerely,



Clint Jolly

P.S.- Thanks for the referral to Sierra Business Networks- they have gone above and beyond as well!!!!!!

1073 N. Rock Blvd. Sparks, NV 89431 775.359.7445 Tel	7300 S. Virginia St. Reno, NV 89511 775.853.6686 Tel
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John E. Dooley, M.D.
David Mathis, M.D.
Jenny Van Duyne, M.D.
Anthony Zamboni, M.D.
Diplomates American Board
of Otolaryngology

NEVADA E.N.T. & HEARING ASSOCIATES

85 Kirman Ave., Suite 403
Reno, Nevada 89502

(775) 322-4589
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Richard K. Johnson, M.S., CCC-A
Audiologist

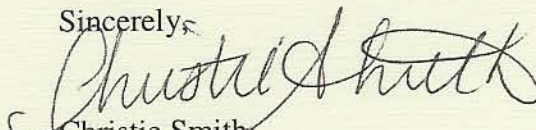
June 22, 2007

Tim Berry
Sierra Telephone Systems, Inc.
3570 #A Barron Way
Reno, NV 89511

Dear Tim,

I am writing this letter to thank you and commend you and your staff on your professionalism in installing our new phone system. We appreciate your knowledge in helping us decide what we needed in our busy office. You and Angie were very patient with my office staff and me during the install and "education process". We have always loved Chung, who is so helpful and knowledgeable, that it seems the phone system had always been there. It was that easy! I also appreciate all the follow-up that Angie has done to make sure that everything was running smoothly. Our office staff is very happy with our new automated phone system. Thank you for all your help and we look forward to working with you in the future.

Sincerely,


Christie Smith
Office Manger



SUPERMARKETS AND DRUG CENTERS

CORPORATE OFFICE

December 1, 1997

Sierra Telephone Systems, Inc.
830 Watson Way
Sparks, NV 89431

To Whom It May Concern:

Sierra Telephone Systems has been our full service contractor for more than five years, servicing thirteen locations in Northern Nevada including our stores in Carson City, Elko, Winnemucca, Fallon, Garderville, South Lake Tahoe and Incline Village.

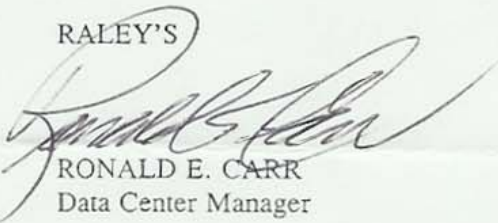
We have been very satisfied with the individual attention that Sierra Telephone Systems provides. We have found their personnel to be professional, courteous, knowledgeable and flexible. Since Sierra Telephone Systems is a full service contractor, they have been able to provide Raley's with complete communication services such as all wiring for voice and data, as well as installation of the phone and paging systems and LAN hubs. We receive many compliments from contractors involved in new store projects indicating that they also found personnel from Sierra Telephone Systems to be courteous, professional and easy to work with.

Emergency response times provided by Sierra Telephone Systems have been outstanding. We have always been able to count on Sierra Telephone Systems to respond quickly and work diligently to restore service for either voice or data communication problems.

It has been a pleasure working with Sierra Telephone Systems and we look forward to our continued business association. We most certainly recommend Sierra Telephone Systems to any company looking for a full service communications contractor.

Sincerely,

RALEY'S



RONALD E. CARR
Data Center Manager

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P.O. Box 15618, Sacramento, CA 95852
500 West Capitol Avenue,
West Sacramento, CA 95605-2696

Phone (916) 373-3333

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→ RENO
4001 S. Virginia St., Suite H
Reno, NV 89502
775.834.1970
Fax: 775.834.1983

→ SPARKS
1675 E. Prater Way, Suite 103
Sparks, NV 89434
775.336.5400
Fax: 775.336.5445



Monday, April 12, 2004

Sierra Telephone System, Inc.
3570 Barron Way #A
Reno NV 89511

Thank you for your letter of April 7th. I appreciate the opportunity to provide feedback.

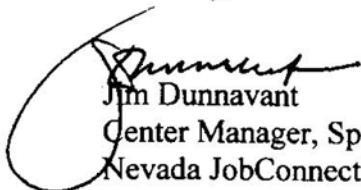
First of all, I would like to commend Doug Culp. Without Doug, we would all have been in trouble. He has a way of explaining things to non-technical folks that takes the difficulty out of a process that can be foreboding and confusing. In fact, to his credit (I think) he has converted me to a "phone guy" who can talk about DID's, trunks, and the like.

Let me also commend your engineer, Chung. His knowledge of the system and his ability to do the programming made the experience much easier.

We got off to a bit of a slow start with regard to training and initial installation, but your staff soon met the challenge and kept us in the game when we weren't sure we still wanted to play. There were so many other things going on at the same time that it is a wonder we all lived through it.

Finally, congratulations on a job well done. We continue to get nothing but positive "can do" attitudes from your staff and we appreciate it.

Sincerely,


Jim Dunnivant
Center Manager, Sparks
Nevada JobConnect



Prudential

April 11, 2003

Prudential Nevada Realty

5370 Kietzke Lane, Suite 101

Reno, NV 89511

Bus 775 829-3131

Fax 775 829-1688

Sierra Telephone Systems, Inc.
Tim Berry, Vice President
5462 Louie Lane
Reno, NV 89511

Dear Mr. Berry:

I am writing this letter to compliment you and your company on the great product and wonderful service you have provided Prudential Nevada Realty over the past years. As you know, the real estate business cannot function without a reliable telephone system and your company, along with the Toshiba product, provide that valuable tool. Your technicians are knowledgeable, reliable and service calls are handled in a timely manner.

I would highly recommend your company to anyone considering a telephone system. Keep up the great work!

Sincerely,

Linda Scheffel
Senior Office Administrator
Prudential Nevada Realty
Kietzke Lane Office



October 13, 2005

Sierra Telephone Systems
3570 #A Barron Wy.
Reno, NV 89511
Tim Berry-Vice President

Dear Tim,

I just wanted to let your company know what a great experience we've had in our dealings with you. From the first phone call, to the install & training, we've been incredibly pleased with your knowledge & service.

When I called, I didn't even have an idea of what questions to ask about an automated phone system. You came out to our office, saw our needs & wants & suggested a system that would fit our needs, instead of one that was "overboard". The ease, quick installation, & professionalism of the installer really impressed me. When training, you provided step by step directions & also provided those directions in very easy to use manuals. You answered every question (sometimes several times) & made sure that we understood how everything worked. The entire experience went very quick & definitely painless.

I would highly recommend your company & services to anyone who needs a phone system. An experience that could have been stressful & a nightmare, was sweet & easy. Thank you for everything.

Elaina Williams
Office Manager



Tax I.D.# 88-0 137317

Servicios Hispanos de Nevada

"En la Unión Está la Fuerza"
Our Strength Lies in Unity

□
3905 Neil Road, Suite 2
Reno, NV 89502
(775) 826-1818
Fax (775) 826-1819

□
637 S. Stewart Street, #B
Carson City, NV 89701
(775) 885-1055
Fax 885-7039

November 3, 2004

Tim Berry
V.P. Sierra Telephone Systems
3570 Barron Way, Suite A
Reno, NV 89511

Dear Tim,

I wanted to take this opportunity to thank you and your staff, for the fantastic job done at Mariposa Dual Language Academy. The phone system and its features provided are exactly what we needed for our present and future growth needs.

Your professionalism and most importantly, your patience with the building challenges helped us to open the school on time. While I am at it, I also wanted to let you know that the system you installed here at Nevada Hispanic Services in 1998 continues to work well for us and indeed has met all of our expectations.

Please know that both Mariposa Dual Language Academy and Nevada Hispanic Services will continue to use your services and will gladly refer potential clients.

Kindest regards

Jesse Gutierrez
Executive Director

Reno's Original



1095 East 2nd Street • Reno, Nevada 89502
Phone (775) 329-4265 • Fax (775) 329-0644
Family Owned and Operated

October 27, 2004

Sierra Telephone Systems, Inc.
3570 Barron Way #A
Reno, NV 89511

Attn: Mr. Tim Berry

Dear Mr. Berry:

As you know, Custom Glass has been a loyal customer of Sierra Telephone Systems for the past sixteen years. I would like to take this opportunity to compliment you and your staff for the excellent service you provided.

Over the years Custom Glass has grown and with it our telephone needs. Your company has provided us with three different telephone systems as our demands increased. The support service we receive from your staff is both courteous and prompt. Your technicians are very knowledgeable and respond to service requests promptly. In some instances simple problems are handled efficiently over the phone with quick and concise instructions.

I have in the past, and will continue to in the future, highly recommend your company to friends and business associates requiring a new telephone system for their business.

Sincerely,

A handwritten signature in blue ink that reads "Kevin De Paoli".

Kevin De Paoli
President



October 20, 2004

Two weeks ago Sierra Telephone Systems installed a new phone system for us. The system and the training were completed in one day. I still cannot believe how smooth every thing went and how happy my employees are with their new phones. It is a pleasure doing business with Sierra Telephone Systems.

Sincerely,

Gregg Menter
Operations Manager
Root Industries

